

Jacksons Funeral Services

incorporating Emmott & Bradley

Standardised Price List – February 2024

All funeral directors are legally required to publish this Price List for a standardised set of products and service, to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices may vary)

ATTENDED FUNERAL (funeral director's charges only)

This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as their burial or cremation.	£2,135.00
Taking care of all necessary legal and administrative arrangements.	£895.00
Collecting and transporting the deceased person from the place of death (normally within 15 miles of our premises) into our care.	£200.00
Care of the deceased person before the funeral in appropriate facilities. The deceased person will rest at our branch premises.	£149.00
Viewing of the deceased person for family and friends, by appointment with us, the funeral director.	£1.00
Providing a coffin suitable for burial or cremation – the Teesdale coffin is an engineered wood coffin with foil veneer and comes standard with Kingstone handles and name plate suitable for cremation – This is our entry level coffin, other coffins are available by request.	£405.00
At a date and time you agree with us, we will take the deceased person direct to your choice of cemetery or crematorium (which can be up to 20 miles from our premises) in a hearse or other appropriate vehicle.	£485.00

UNATTENDED FUNERAL

This is a funeral where family and friends choose to have a ceremony, event or service for the deceased person at a later date and not at the same time as their burial or cremation.

No family or friends can attend this funeral and no service will take place.

Burial (funeral directors charges only)	£1,045.00
Cremation (funeral directors charges plus cremation fee) ²	£1,395.00

FEES YOU MUST PAY

For an Attended or Unattended burial funeral, the burial fee ¹

The typical burial fee in this local area is:	£893.00
	to
	£1,029.00

For a new grave, you will also need to buy the plot; for an existing grave with a memorial in place, you will also need to pay a removal / replacement fee. In addition the cemetery may charge a number of other fees.

For an Attended cremation funeral, the typical cremation fee in this local area is: ²	£845.00
	to
	£960.00

Please discuss any specific religious, belief-based and / or cultural requirements that you have with the funeral director.

ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES

This funeral director can supply a range of optional products and services, or we can arrange, on your behalf, for a third party to supply them. Examples include:

These Include:

Embalming (hygienic treatment to help delay the natural effects of death)	£85.00
Additional mileage (per mile)	£2.64
Additional transfers of the deceased person's body (e.g to their home, to a place of worship etc) (per transfer)	£199.00
Collection and delivery of ashes	£30.00
Funeral Officiant (e.g celebrant, minister of religion etc)	P.O.A
Services supplied outside normal hours	P.O.A

The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.

¹ This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave. ² In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

11 Bolton Road, Silsden, West Yorkshire, BD20 0JY Tel 01535 654 069
 18 Station Road, Cross Hills, North Yorkshire, BD20 7EH Tel 01535 633 488
 34 Leeds Road, Ilkley, West Yorkshire, LS29 8DS Tel 01535 654 069

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CREMATORIA PRICE INFORMATION

The information below gives the prices charged by crematoria for an adult (18 + years) funeral within a 30-minute cortege journey of this funeral home

Crematorium	Standard Fee Attended (Held Over) Service £	Standard Fee Attended (Same Day) Service £	Unattended Service £	Reduced Fee Attended (Early morning) Service £
Skipton	845	884	463	600
Bradford Area		960	325	800

TERMS OF BUSINESS

Our Terms of Business include the following:

You must pay a deposit of £1000 before the funeral.

The final balance must be paid 14 days after the funeral.

The following charges will be made for late payment:

- Interest charged at a rate of 4% above our bank's Base Rate from time to time in force;
- calculated (on a daily basis) from the date of our account until payment;
- compounded on the first day of each month; and
- before and after any Judgment (unless a Court orders otherwise)

DISCLOSURE OF INTERESTS

The ultimate owner of this business is its directors Mrs S Arthington, Mr J K Baghurst and Mr D J Thornton.

We have no business or financial interest in a price comparison website which compares Funeral Director Services and/or Crematoria Services and their respective prices

Register of charitable donations and gratuities

We make no charitable donations or pay any gratuities in relation to any third party connected to the funeral sector.

TERMS OF BUSINESS



We are a member of the National Association of Funeral Directors and subscribe to its current Code of Practice, a copy of which is available upon request. We aim to act in a professional manner and provide a courteous, sensitive and dignified service to our clients.

1 Estimates and Expenses

We will supply the client with an estimate as an indication of the charges likely to be incurred on the basis of the information and details we know at the date of the estimate. We will act as the agent of the client in arranging services from third parties on their behalf and will include these in the estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges.

We may not know the amount of third party charges in advance of the funeral; however, we give you a best estimate of such charges in the written estimate. The actual amount of the charges will be detailed and shown in the final account.

If you amend your instructions we will require your written confirmation of the changes. We may need to make an extra charge in accordance with prices published in our current price list.

We will add VAT to our charges, where applicable, and at a rate applicable when we prepare the invoice.

2 Payment Arrangements

The client is required to pay a deposit of £1000 before the funeral takes place unless agreed otherwise by us in writing.

The funeral account is due for payment within 14 days of our account, unless otherwise agreed by us in writing.

If you fail to pay us in full on the due date we may charge interest:

- at a rate of 4% above our bank's base rate from time to time in force;
- calculated (on a daily basis) from the date of our account until payment;
- compounded on the first day of each month; and
- before and after any judgment (unless a court orders otherwise)

We may recover (under clause 3) the cost of taking legal action to make the client pay.

3 Indemnity

Clients are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by the client of any of their obligations under these terms.

This means that clients are liable to us for losses we incur because they do not comply with these terms. For example, we will charge you an administration fee where we receive a cheque from the client which is subsequently not honored or if we write to remind them that an account is overdue. If we instruct debt collection agents we may also recover, from the client, the fees we incur. Further details regarding these fees are available on request. We may claim those losses from the client at any time and, if we have to take legal action, we will ask the court to make the client pay our legal costs.

4 Cooling-Off Period

The Cancellation of Consumer Contracts made in the Consumer's Home or Place of Work Regulations 2014 may give the client the

right to terminate this agreement in the cooling-off period of 14 days. If the client wishes the performance of this agreement, to which this right applies, to commence before the end of the cooling-off period, the client must sign an authority. In the event that the client exercise their right to cancel this contract during the cooling-off period, they will be required to pay a reasonable amount for goods and services already supplied.

5 Termination

This agreement may also be terminated before the services are delivered: (1) by us if the client fail to honour their obligations under these Terms and (2) by the client communicating to us in writing, terminating their instructions.

If we terminate the instructions the client may, depending on the reasons for the termination, be asked to pay a reasonable amount based upon the work carried out up to the time the termination is received.

6 Standards of Service

The National Association of Funeral Directors Code of Practice requires that we provide a high quality of service in all aspects. If clients have any questions or concerns about the service we provide, they can raise them in the first instance with our designated senior person. If that does not resolve the problem to their satisfaction the National Association of Funeral Directors through the NAFD Resolve Service provides a low cost dispute resolution service, as an alternative to legal action. The NAFD can be contacted at 618 Warwick Road, Solihull, West Midlands B91 1AA. The NAFD Resolve Service, and how it can be accessed, is explained in the leaflet made available to the client and on display on our premises.

All date and times provided on estimates cannot be guaranteed until final bookings are made and confirmed. Although we endeavour to provide a prompt and efficient service for the client, there may be instances where, because of circumstances beyond our control, we are unable to fulfil our obligations to them on the date or time specified. Where this is the case we will attempt to contact the client in advance, using the details on file, and advise them of alternative arrangements.

7 Agreement

Clients continuing instructions will amount to them continuing acceptance of these Terms of Business.

Instructions will not create any right enforceable (by virtue of the Contracts Rights of Third Parties Act 1999) by any person not identified as our client.

If any of these terms are unenforceable as drafted:-

- it will not affect the enforceability of any other of these Terms; and
- if it would be enforceable if amended, it will be treated as so amended.

Nothing in these Terms restrict or limits our liability for death or personal injury.

This agreement is subject to English Law. If a client decides to commence legal action, they may do so, in any appropriate UK Court.

8 Data Protection

We are registered with the Information Commissioner's Office.

We respect the confidential nature of the information given to us and, where the client provides us with *personal data* ("data") and following written authorisation from the client, we will ensure that the data will be held securely, in confidence and *processed* for the purpose of carrying out our services.

We do not share clients data with any third party other than those involved in the provision of our services. Following written authorisation, from the client, these third parties may contact the client directly.

Under the Act, the client has the right to know what data we hold on them and they can, by applying to us in writing and paying a fee, receive copies of that data.

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General Data Protection Regulations

Privacy Statement

Here at Jacksons Funeral Services and Emmott & Bradley Funeral Services we take client privacy seriously and will only use personal data to administer accounts and to provide the products and services requested from us.

We retain historic client information for reference only for a period of seven years in keeping with HMRC requirements. After that time records are permanently deleted unless prior consent from the client has been obtained.

We will not disclose any client information to third parties without client consent.

All records, paper or electronic are kept securely within our premises and are only accessible to employee's to whom they are relevant.

Electronic records are backed up to a remote location, this storage provider is fully GDPR compliant, for further information please contact our office.

Any external I.T support is provided by fully GDPR compliant companies, please contact our office for further details.

The company director responsible for overseeing our GDPR is Mr David J Thornton Dip FD, M.B.I.F.D and he can be contacted through our office.

All our data processors are full time employee's of our company and are competent in the rules relating to GDPR.

Clients can request that we disclose to them or delete any personal information held by us at any time by contacting us by email at mail@jacksonsofsilsden.com